



URGENT: FIELD CORRECTION
CORTRAK* 2 Enteral Access System (EAS)

April 20, 2022

Dear Valued Avanos Customer,

Avanos Medical, Inc. is conducting a voluntary field correction for the CORTRAK* 2 Enteral Access System (EAS) due to reports of 60 injuries and 23 patient deaths related to misplacement of nasogastric feeding tubes while using the CORTRAK* 2 Enteral Access System, since 2015.

Avanos Medical, Inc. is committed to patient safety and improving patient outcomes. Therefore, Avanos is initiating a voluntary field correction for all CORTRAK* 2 Enteral Access System (EAS) devices, Model 20-0950 and P20-0950 (Avanos, Halyard Health, and Corpak brand). Avanos is making updates to the labeling in the Operator's Manual and training documents stating that the confirmation of NG/NI tubes placed using CORTRAK* 2 should be confirmed per institutional protocol. Additionally, Anonymous Account Mode will be retired later this year through a software update. You will be notified when new labeling is available and when you may remove this notification from your product.

Impacted product:

Product Code	UDI	Product Description	Serial Number
20-0950	00350770472010	CORTRAK*2 Enteral Access System (EAS)	All
P20-0950	00350770472065	CORTRAK*2 Enteral Access System (EAS) – Loaner Unit	All
20-0950	10680651472011	CORTRAK*2 Enteral Access System (EAS) - Halyard version	All
P20-0950	10680651472066	CORTRAK*2 Enteral Access System (EAS) – Loaner Unit - Halyard version	All

WHAT SHOULD I DO IN RESPONSE TO THIS FIELD CORRECTION?

Our records show that you and/or your facility have received one or more of the affected products. Avanos requests that you take the following actions:

- **CHECK** all storage and usage locations to determine if any impacted product remains within your possession.
- **ATTACH THIS LETTER** to the Operator's Manual until a revised Operator's Manual, Quick Start Guide and Troubleshooting Tip Cards are available.
- **COMPLETE** and **RETURN** the attached Acknowledgement Form (**Attachment 1**) to Avanos.
 - Via email to esther.yeoh@avanos.com and narissa.isa@avanos.com
Phone Number (65) 6350 4351
- **STOP** using the Anonymous Account Mode feature of the CORTRAK* 2 device, immediately.
- **CONFIRM** placement of the NG/NI tube per institution protocol
- **USE** extreme caution in patients who are combative or who move excessively during placement as the receiver unit may move, impacting the placement tracing
- If a deviation from the midline is seen on the All-In-One Monitor display during advancement in the upper quadrants, or resistance is encountered:
 - 1) **STOP** advancement of the system.
 - 2) **REMOVE** the tube and stylet and assess the patient for injury per institutional protocol.
- Device should only be used by qualified, trained users. If you need additional training, please contact your local field sales representative

Please respond within five (5) business days of receipt of this letter.

AVANOS

URGENT: FIELD CORRECTION CORTRAK* 2 Enteral Access System (EAS)

If you have questions or require further assistance, please contact Avanos via email at esther.yeoh@avanos.com and narissa.isa@avanos.com

Please maintain a copy of this letter for your records. Share this communication within your organization, with other organizations where affected devices have been transferred, and with any other associated organizations that may be impacted by this action.

Avanos is committed to patient safety. We are taking the necessary steps to quickly provide the updated Operator's Manual, Quick Reference Guide, and training materials.

Thank you for your assistance. We appreciate your prompt attention in this matter and apologize for any disruptions this issue may cause to your facility.

Sincerely,



Lisa Clark
Senior Manager, Global Post Market Surveillance
Avanos Medical, Inc.
5405 Windward Pkwy
Alpharetta, GA 30004 United States
fieldactioncare2202@avanos.com

Attachment 1- FIELD CORRECTION Acknowledgement Form

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Please respond within five (5) business days of receipt of this letter.

ATTACHMENT 1: FIELD CORRECTION ACKNOWLEDGEMENT FORM (CUSTOMER)

Our records indicate that the **CORTRAK* 2 Enteral Access System (EAS)** was shipped to your facility.

Please complete this form to acknowledge that you have received and understand this Product FIELD CORRECTION letter.

If impacted product remains within your existing inventory/control, attach a copy of this FIELD CORRECTION letter to the Operator Manual. Check the appropriate selection regarding product inventory. Please complete the chart below, if applicable.

[] *We have inventory of the impacted product and we will attach a copy of this FIELD CORRECTION letter to the Operator’s Manual included with the CORTRAK* EAS Device.*

[] *We have no inventory of the impacted product.*

Impacted Product Code	Product Description	Quantity In Stock	Original PO Number, if available
20-0950	CORTRAK*2 Enteral Access System (EAS)		
P20-0950	CORTRAK*2 Enteral Access System (EAS) – Loaner Unit		
20-0950	CORTRAK*2 Enteral Access System (EAS) - Halyard version		
P20-0950	CORTRAK*2 Enteral Access System (EAS) – Loaner Unit - Halyard version		

Account No.	Facility Name
Contact Name	Phone Number
Signature/Date	E-mail

Please return a copy of this Acknowledgement Form to Avanos within 5 business days of receipt of this notice via email to esther.yeoh@avanos.com and narissa.isa@avanos.com

Confidential - For intended recipients only.