



Urgent Field Safety Notice

Trade name of the product concerned: **TU2000 TRYTABLE**

Date: **30 January 2026**

Attention: **Immediate discontinuation of product use**

FSCA identifier: **FSCA-01/26**

Type of action: **Discontinuation use of the product and repair of the product**

Information about the affected product:

UDI-DI: **04020012, 04020014, 04020017, 04020018, 04020026, 04020021, 04020009, 04020010, 04020011, 04020001, 04020025, 04020013, 04020003, 04020005, 04020016, 04020023, 04020028, 04020008, 04020020, 04020019, 04020015, 04020024, 04020022, 04020006, 04020027**

SN: **32090012, 32090014, 32090017, 32090018, 32090026, 32090021, 32090009, 32090010, 32090011, TR05617, 32090025, 32090013, 32090003, 302090005, 32090016, 32090023, 32090028, 32090008, 32090020, 32090019, 32090015, 32090024, 32090022, 302090006, 32090027**

Manufactured: **18/07/2024 – 17/12/2025**

Dear customer,

The manufacturer received a complaint from a distributor about uncontrolled tilting of the examination chair backrest, particularly in the final stage of tilting to a horizontal position. The fault was detected by the user before use on a patient.

If this fault occurs while positioning the patient, the sudden movement may result in injury to the patient.

Actions required:

- The affected chairs cannot be left in service as there is a risk of injury to the patient
- **Immediately inform users of the need to discontinue use of the chair**
- The chair must be inspected to determine whether it is affected by the possible defect, and the stainless steel part into which the position locking pin engages must be replaced if necessary
- You will be contacted by the technical support team with further instructions
- The service can be performed at the customer's premises

Forwarding this field safety notice:

This notice must be passed on to all persons in your organisation who need to be informed about it.

Immediately inform customers to whom the product has been delivered. Please fill out the reply form below. You can also use the link sent to you in the email to reply.

Manufacturer contact details:

MEDKONSULT medical technology s.r.o.
Pasteurova 67/15
779 00 Olomouc
Czech Republic



Contact person:

Jana Ruzó Černá

Email jc@mmtsystems.com

tel.: +420 608 535 697

We apologize for any inconvenience caused.

A handwritten signature in blue ink, appearing to be 'Jana Ruzó Černá', written over a horizontal line.

Jana Ruzó Černá

Regulatory Affairs Manager

This notification has been submitted to the relevant regulatory authority.

Annex 1: Response form

Company name:	
Contact person:	
e-mail:	
Tel. no.:	
Signature:	

I confirm that I have received the information and forwarded it to the following customers:

Organisation name	Product SN	Date of contact	Person contacted