

FIELD SAFETY NOTICE

DESIGN UPDATE AND USER ADVICE ON SPECIMEN CONTAINER DEVICE

Date: 28th October 2025

Dear Valued Customer,

We are writing to inform you of important design update to our INSPEK SPECIMEN CONTAINER, following feedback regarding performance concern. This notice provides temporary instructions while the corrective action is being finalised.

Description of the problem

Following feedback from users, we have identified in small number of cases, occasional leakage during the transportation and use of certain Specimen Containers. Our review indicates that the seal area of the specimen cap may, under certain conditions, contribute to leakage.

Corrective Action by Manufacturer

To address this matter, the cap seal design has been enhanced to improve leakage resistance and ensure continued reliable performance. The updated design is targeted for completion by January 2026. Affected products are listed in Table 1 below. If you encounter performance concerns, please refer to the temporary instructions provided in this notice.

Table 1: list of affected products

NO	PRODUCT NAME	BATCH NUMBER	EXPIRY DATE
1	SPECIMEN CONTAINER (UC1)	UC16023D11	11/10/2026
		UCI6023K11	11/05/2027
		UC16023J24	24/04/2027
		UC16023L23	23/06/2027
		UC16023H18	18/02/2027
		UC16024A12	12/07/2027

Advice for Users

To minimize the risk of leakage, we recommend the following:

- Inspect the container for visible damage before use
- Do not exceed the maximum fill level indicated on the container
- Secure the cap gently, then tighten it to ensure proper closure

What to Do if Issues Occur:

If leakage or other concerns are observed:

- Set aside the affected container for review
- Notify our customer support for assistance with replacement or further guidance

If any leakage issue is identified in product received or used prior to the implementation of the new design (before January 2026), please notify the manufacturer immediately for investigation and support.

Potential Risks to Users

No serious health effects have been reported to date. In the few cases observed, the issue required repeat specimen collection, and in some instances resulted in surface contamination, which can be managed using standard cleaning measures

Please circulate this Field Safety Notice letter within your organization to ensure all relevant personnel are informed. Kindly complete and return the acknowledgment receipt in Attachment 1 to the manufacturer. We apologize for any inconvenience caused and appreciate your cooperation and continued trust in our products. Should you have any further questions or require assistance, please do not hesitate to contact us.

Contact Information

For further assistance, please contact:

Name: Nasrul Hadi Abdul Rashid

Position: Head of Operations, Post Market Evaluation Support

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Email: hadirashid@muzamal.my

Sincerely,



ERMI FAZLIZA BAHARUDIN
DIRECTOR PRODUCT DEVELOPMENT
MUZAMAL INDUSTRIES SDN BHD
Date: 27/10/2025

Attachment 1:

Acknowledgement Receipt:

Kindly sign below to indicate you received the following Field Safety Notice (FSN) letter:

Place: _____

Date: _____

Name: _____

Position: _____

Signature: _____

Company stamp:

