

# Field Corrective Action

June-2025

## (FCA2417)Air dryer drain trap nut rust prevention measures due to different parts

Dear Valued Customer

### Introduction

Sysmex has confirmed that the drain trap nuts used in the air filter of below product should have been hexagonal nuts made of stainless steel, but carbon steel was used. This defect is caused by the air dryer supplier, and the defect is limited to parts from the "BZ" manufacturing lot. Defective Lot BZ drain trap nuts may be used in the following products.

### Affected Products

Product #	Product name	Lots Affected
CL971029	CN-3000 COMPLETE(EXP)	A1566, A1568~A1575, A1577~A1631, A1633~A1644, A1661, A1662, A1666, A1671, A1673
AE999369	HISCL-800 COMPLETE(EXP)	A1856, A1857, A1859~A1870
BW831319	SP-10 SUPPLY PARTS(AP)	A1604

### Problem Description

If the wrong material is used, the nut will rust, and it causes the valve not to function properly, and results in abnormal pressure and a leak. However, even if a defective part (nut Lot is BZ) is installed, it is unlikely that rust will immediately accumulate on the valve, so there is no urgency.

### Actions to be taken by Manufacturer

Since the product in the lot listed above may use a unit containing a nut of the wrong material, Sysmex will send FCA kit (appropriate unit) due to replace with defective part.

### Actions to be taken by distributor

When you visit customer site next time, please identify and exchange the defective parts with FCA kit referring to TB 0000009652. After exchange defective part (nut lot is BZ), please dispose of them promptly so as not to have mixup with good/bad parts.

### Actions to be taken by customer

No action required.

We deeply apologize for any inconvenience that this situation has caused and thank you for your patience and continued support.

Sincerely yours  
Sysmex Corporation



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Quality Assurance Group