

Urgent Field Safety Notice



MY-FSN-CPS-2020-001

RDS/ CoreLab / Immunology

Cindy Tang

Version 10

November 2022

Elecsys CA 19-9: non-reproducible elevated results with certain reagent lots on cobas e 801 and e 402

Product Name	Elecsys CA 19-9
System	cobas e 801 cobas e 402
GMMI / Part No	Elecsys CA 19-9: 07027028 190
Device Identifier	
Production Identifier (Product name/Product code)	07027028190: Lot 568976, 598135, 598140 and 599263
SW Version	n/a
Type of Action	Field Safety Corrective Action

Dear Valued Customer,

Description of Situation

As described in the former versions of FSN-CPS-2020-001, certain Elecsys CA 19-9 lots on **cobas e 801** showed in internal investigations and/or customer complaints, an increased rate of non-reproducible elevated results. Following lots were considered affected: 416245, 464449, 483123 and 504743 (all expired). Lots 525510 (expired) and 568976 (expiry 31-Mar-2023) did not exhibit an increased incidence of high flyers, however the restrictions were in place because not all corrective actions were implemented at that point of time. With the FSN-CPS-2020-001 version 9 it was reinforced that the implemented corrective actions are still in the evaluation phase and therefore the CA 19-9 lots 598135, 598140 and 599263 can be used on **cobas e 801** and **cobas e 402** analyzers only if the already described restrictions are applied.

With **FSN-CPS-2020-001 version 10**, we are glad to inform you that the evaluation phase has been successfully completed. In addition to the QC-measurements performed on the validation lots (598135, 598140 and 599263), where no flyers were observed, microscopic analysis also revealed a small number of aggregates deemed tolerable. Data from the market from the lots 598135, 598140 and 599263 demonstrate that the incidence of high flyers is within established accepted ranges and comparable to the incidence before the issue has occurred. Based on these data, the decision has been made that the **lots 598135, 598140 and 599263, as well as all upcoming lots, including lot 662821, can be used without restrictions.**

The issue appears as follows:

Either result of multiple determinations is non-reproducibly elevated compared to the other results of the same sample aliquot. The issue has been observed with both plasma and serum samples.

Elecsys CA 19-9: non-reproducible elevated results with certain reagent lots on cobas e 801 and e 402



The increased frequency of non-reproducible elevated results has been detected for reagent lots 416245, 483123 and 504743 which were released with restrictions in the former versions of FSN-CPS-2020-001. The issue is reagent lot-specific and not related to the **cobas e 801** instrument.

The issue can lead to non-reproducible elevated Elecsys CA 19-9 results and therefore may affect clinical interpretation. Measures have been implemented to ensure consistent product quality of future lots. Until confirmation of the effectiveness of these measures, the following CA 19-9 reagent lots still had to be released with restrictions: double determinations for all results ≥ 37 U/ml CA 19-9 must be applied as a precautionary measure.

For the time being, the restrictions as communicated previously for all affected lots still apply to allow for reliable detection of high flyers. Based on the results of investigations, the interaction of (para-)magnetic particles and proteins of the assay formulation being able to trigger the Elecsys ECLIA reaction may be specific for Elecsys CA 19-9. Countermeasures to prevent contamination have been implemented. These comprise the quantitative detection of both protein aggregates and detection of (para-)magnetic particles. Production process has been further changed to deplete potential protein aggregates before filling.

Residual medical risk described in the previous versions of the FSN-CPS-2020-001 was now successfully mitigated and no further restrictions are needed for the lots 598135, 598140 and 599263. New production lots, starting with lot 662821 can be used without restrictions.

Actions to be taken by Roche Diagnostics

Countermeasures to prevent contamination with (para-)magnetic particles were implemented in the filling process. Additional QC release criteria were defined and are implemented.

The proof of effectiveness has been completed. New production lots, starting with lot 662821, will be released without restrictions.

Actions to be taken by the customer/user

For lots 598135, 598140 and 599263, as well as for all upcoming lots, starting with lot 662821, restrictions (double determinations) are no longer necessary.

Customers using the affected CA 19-9 lot 568976 on **cobas e 801** and **cobas e 402** are advised to apply the restrictions (double determinations) described below:

Based on the complaints and our internal investigation, customers are advised to perform double determinations from the same tube for all results ≥ 37 U/ml CA 19-9 when using the reagent lot 568976 in order to allow the detection of possible non-reproducible elevated results (high flyers). Customers can still use the entire ePack and there is no need to restrict the number of determinations to the first 200.

All reagent lots CA 19-9 (11776193 122) running on **cobas e 411 / e 601 / e 602** can be used without restrictions. The contamination of Elecsys CA 19-9 assay lots with (para-)magnetic particles is only one of the known causes of non-reproducible results. Although corrections have been made to prevent the contamination, other causes may still lead to a sporadic occurrence of non-reproducible results in the future.

Any specific questions raised by the users regarding review of results and possible re-testing should be addressed individually, considering all relevant clinical information.

Elecsys CA 19-9: non-reproducible elevated results with certain reagent lots on cobas e 801 and e 402



General reminder regarding occurrence of high flyers:

Some of the most important aspects are:

- Correct and good sample preanalytic according to the specifications of the respective primary
- tube manufacturer (e.g. centrifugation time, speed, temperature)
- Avoidance or complete elimination of foam on or clots in the samples
- Regular and complete equipment maintenance according to the manufacturer's specifications
- Regular visual checks of e.g. the sample carriers to ensure correct positioning of the tubes on the analyzers.

Due to these alternative causes, flyers may continue to appear in the future at the frequency typical of the laboratory before the product problem.

Communication of this Field Safety Notice (if appropriate)

This notice must be passed on to all those who need to be aware within your organization where the devices have been distributed/supplied (if appropriate).

Please transfer this notice to other organizations/individuals on which this action has an impact.

Please maintain awareness of this notice and resulting action for an appropriate period to ensure the effectiveness of the corrective action.

We apologize for any inconvenience this may cause and hope for your understanding and your support.

Contact

If you have any questions, please do not hesitate to contact your sales representative or our Customer Call Centre: **1800 88 8881**

Thank you.

Best regards,

ROCHE DIAGNOSTICS (M) SDN. BHD.

Cindy Tang
Sr. Product Executive
Email: cindy.tang.ct1@roche.com

Ong Yean Ting
Head, Regulatory Affairs & Quality
Email: yeon_ting.ong@roche.com

Elecsys CA 19-9: non-reproducible elevated results with certain reagent lots on cobas e 801 and e 402



Customer Acknowledgement Receipt

Attention to: Centralized Point of Care & Customer Support Team

**Roche Diagnostics Malaysia Fax Back:
+603 7967 2399
Email: malaysia.diagnostics@roche.com**

Re: MY-FSN-CPS-2020-001 (version 10): Elecsys CA 19-9: non-reproducible elevated results with certain reagent lots on cobas e 801 and e 402

I acknowledge I have received notification on MY-FSN-CPS-2020-001 (version 10) Elecsys CA 19-9: non-reproducible elevated results with certain reagent lots on cobas e 801 and e 402 and will proceed to take the action suggested.

Please complete and return the Customer Acknowledgement Receipt within 2 business days to acknowledge your reading and understanding of this notice.

Signature:

Name:

Organization:

Stamp:

Date: